

Soniclean Product Warranty

For goods purchased in Australia after 1 January 2012.

Soniclean goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits under our warranty described below are in addition to other rights and remedies under the law in relation to the goods.

The following warranty periods apply.

- Soniclean Benchtop Ultrasonic Cleaners are guaranteed for 12 + 12 months from date of purchase. The additional 12 months is valid when the machine has been registered within 30 days of purchase date.
- All other Soniclean products are guaranteed for 12 months from the date of purchase.

We undertake to repair or exchange (at our discretion, free of charge) any part found to be damaged due to a manufacturing fault. This warranty is not transferable and does not cover damage caused by misuse, neglect, failure to observe operating instruction, failure to keep the unit clean, accident, use of incorrect power supply or attempts to repair by unauthorised personnel.

The purchaser agrees to pay all costs associated with the return of the unit to Soniclean, and take responsibility for packing the unit adequately. Return freight costs will be covered by Soniclean.

This warranty is not transferable and does not cover damage caused by inappropriate installation, misuse, neglect, failure to observe operating instructions, failure to keep the machine clean, accident, use of incorrect power supply, use of incorrect water supply and use of incorrect or non-approved chemicals.

The ultrasonic tank is not covered for damage caused by the use of non-approved chemicals (such as corrosive cleaning agents), cavitation erosion or ultrasonic erosion. Damage to the transducer caused by excess thermal shock or by other mechanical stresses or attempts to switch on the unit without water/liquid is also not covered by this warranty.

Completed Warranty Registration Forms should be emailed to Soniclean (sales@soniclean.com.au) or posted to Soniclean Pty Ltd at 12B Islington Court, Dudley Park SA 5008, AUSTRALIA.

As a Medical Device, it is essential your machine is validated and calibrated at least once every 12 months to maintain mandatory compliance with AS2773-1, AS4187, HTM01-05 and HTM2030. See the Services page on our website for more information. Validation and calibration is not covered by the product warranty. Please contact Soniclean for information about Preventative Maintenance Contracts which do include annual calibration and validation services.

Warranty Registration Form

For Irrigators and Washers: The product warranty is valid only if the unit has been installed and commissioned by personnel approved by the manufacturer. This form, photocopy or facsimile must be returned with the installation checklist within one month of the machine's commissioning. Any faults or possible doubts arising concerning the effective operation of the machine must be reported to your supplier or Soniclean in writing within three working days.

For all other products: This form, photocopy or facsimile must be returned no more than thirty days after the date of purchase.

Personal details collected by Soniclean are treated as confidential and in accordance with our privacy policy, which can be found on [our website](#).

Customer name _____

Company (if applicable) _____

Customer email _____

Retailer / Place of Purchase _____

Model _____ Serial No. _____

Date of Purchase _____

For Irrigators and Washers only

Date of Commissioning _____

Commissioned By _____ x

Position _____

Customer Representative _____ x

Position _____

Soniclean Representative _____ x

Position _____