



REQUEST A SERVICE BOOKING

Please complete the form and return it to servdept@soniclean.com.au. Our service team will contact you within one business day.

Business name: _____

Contact name: _____

Delivery address: _____

Phone number: _____ Email: _____

Date of booking: _____ Date of service required: _____

Machine Details

Model Number: _____ Serial Number: _____

Next Service/Test Due (Check machine's service sticker): _____

Please include your machine(s) accessories for inspection:

- Lid Perforated Tray Mesh Basket Drain Hose

Service/Validation Request

- Full service with validation and calibration in accordance with applicable standards (AS 2773:2019, AS 4815, AS 5369:2023).
- Test & Tag included in full service (AS 3760).
- Repair required. Describe the issue or problem of your unit below.

Media included:

Number of Photo (s): _____

Number of Video (s): _____

Loan unit required: Yes (additional charges apply) No

Preferred transport options:

- I will drop off my machine.
- I will arrange my own transport.
- I would like Soniclean to arrange a courier (additional charges apply)

For more information, please visit www.soniclean.com.au.