

## **WARRANTY (Manufacturer Records) Return to Manufacturer**

### **For goods purchased in Australia after 1 January 2012:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits under our warranty described below are in addition to other rights and remedies under a law in relation to the goods.

Our Soniclean Ultrasonic Cleaner is guaranteed for 12 + 12 months from the date of purchase. The additional 12 months is valid when the machine is registered within 6 months of purchase.

*As a Medical Device, it is essential your machine is re-validated and re-calibrated at least once a year to meet the cleaning performance, subject to mandatory compliance to AS2773-2, AS4187, HTM 10-05 and HTM2030.*

See <http://www.soniclean.com.au/contact-us/services>

We undertake to repair or exchange FREE OF CHARGE any part found to be damaged due to a manufacturing fault. This warranty is not transferable and does not cover damage caused by misuse, neglect, failure to observe operating instruction, failure to keep the unit clean, accident, use of incorrect power supply or attempts to repair by unauthorised personnel.

The ultrasonic bath/tank is not covered against chemical and/or cavitation/ultrasonic erosion. Damage to the transducer caused by excess thermal shock or by other mechanical stresses or attempts to switch on the unit without water/liquid is also not covered by this warranty.

The purchaser agrees to undertake the cost and responsibility of packing and dispatch for safe and timely transportation of the unit to the manufacturer via the premises of the distributor or authorised sales agent.

**IMPORTANT:** Please retain purchase invoice or receipt for verification if required by the manufacturer.

Purchaser Contact Details:

Email:

Purchased from:

Date of Purchase:

Model:

Serial No:

Notes: Personal information submitted to us will be treated with the strictest confidence and in accordance to our privacy policy.