

WARRANTY QUESTIONNAIRE

The following questionnaire is designed to obtain customer feedback on the use of their Soniclean Ultrasonic Cleaning Machine. Soniclean will use this information when considering product improvements in our ongoing product development process.

To thank you for taking the time to complete this questionnaire, Soniclean offers an additional 12 months warranty on top of the standard 2 year warranty, giving a 3 year warranty for your Soniclean Ultrasonic Cleaner. There are no right or wrong answers and all respondents will receive the additional warranty.

Customer name					
Address					
Email				Telephone	
Purchased from				Price paid	
Model		Serial number		Purchase date	

Q1	What do you clean in your machine?				
Q2	What chemical(s) are you using?				
Q3	How long does each clean take?				
Q4	Are you getting a good result?				
Q5	How often do you change the water?				
Q6	How often do you do an alfoil test?			How often do you do a UPM test?	
Q7	Do you find your machine/control panel easy to operate?				
Q8	Is the user manual informative?				
Q9	Do you have any suggestions for improvement?				
Q10	Would you buy another Soniclean machine?				
Q11	Are you happy to give a testimonial? (If "yes" please use a separate sheet)				

Note: Soniclean reserves the right to change the conditions of this offer without notice.

Return questionnaire within 30 days of purchase to Soniclean by email: sales@soniclean.com.au
or by fax: +61(8) 8234 8391